



Hayward, CA

Facility Address:

2311 Lincoln Avenue
Hayward, CA 94545

Facility Services Capabilities:

Routine Gamma
GammaStat® Rapid Processing
Special Activities: Protocol Processing
Process Capability: Tote size: 24" x 30" x 36"



Key Contacts for:

General Manager
Quality Assurance
Customer Service
Operations
Sales – Medical/Pharma
Sales – Non Medical

Contact Name:

Lerond Mallard
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Eva Mora
Tom Robinson
Rochelle Riate
Brenda Wheatley

Telephone:

510-361-3151
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510-266-5550
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rholland@sterigenics.com
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rriate@sterigenics.com
bwheatley@sterigenics.com

General Inquiries – You may contact us directly for all inquiries by phone at (510) 266-5550. The following email addresses can provide a more expedited response:

- CSHayward@sterigenics.com: For all Customer Service Inquiries such as Status, Expedited Services, Receipt Confirmation and Invoicing.
- HaywardLogistics@sterigenics.com: For all Shipping/Receiving Inquiries such as Shipping Logistics, Special Shipping Instructions, or Pick Up Confirmation
- HaywardQuality@sterigenics.com: For all Quality Inquiries such as Quality Concerns, Dose Certification, Licenses or Registrations, Supplier Surveys or Questionnaires

Advanced Shipping Notice (ASN) – Please send in advance of product arrival to ASN.Hayward@sterigenics.com. Please note your product cannot be received or processed without an ASN.

STAT Service – Expedited processing or STAT service must be requested in advance before shipping the product to the facility. We cannot guarantee that every request can be accommodated as approval is based on current capacity and previous commitments. Please email CSHayward@sterigenics.com to request.

Hours of Operation:	Processing:	Delivery/Collection:	Office Inquiries:
Weekdays	24 hours	8:00am – 4:00pm	8:00am – 5:00pm
Saturday/Sunday	24 hours	Closed	Closed
Holiday Closure Dates	National Holidays	National Holidays	National Holidays

Local Hotels:

Fairfield Inn: 25921 Industrial Blvd. Hayward CA 510-782-5000

Nearest Airports:

Oakland (OAK)
San Francisco (SFO)

Distance/Travel Time

12 miles/20 minutes
21 miles/30 minutes

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